

GLOBAL FM

Newsletter

February 2010



ABOUT GLOBAL FM

Founded in 2006, Global FM - Global Facilities Management Association - is a worldwide federation of member-centric organizations committed to providing leadership in the facilities management profession. As a single united entity promoting facilities management, Global FM is a conduit for furthering the knowledge and understanding of facilities management and the sharing of best practices, resulting in added value to the individual members of each member organization.

Vision: Global recognition of facilities management profession.

Mission: Promote the strategic value and progress of facilities management.

Global FM members are located in the major FM markets, covering strategic parts of the world. Besides IFMA and AFE in the US and FMA in Australia, Global FM also reaches South Africa (SAFMA), Brazil (ABRAFAC) and Europe (FM Arena, BIFM, ARSEG, HFMS).



A worldwide alliance of member-centered facilities management organizations, providing leadership in the advancement of the FM profession

For more informations on Global FM Events and Activities, please contact the Global FM Secretariat:

Dani Kolb
Global Facilities Management Association
Avenue Jules Bordet 142
1140 Brussels, Belgium
Tel. +32 2 761 16 48
Fax. +32 2 761 16 99
Email: globalfm@kelleneurope.com
Web: www.globalfm.org

TABLE OF CONTENTS

Editorial.....	p. 3
Latest News.....	p. 4
Upcoming Events.....	p. 7
Resource Center.....	p. 8

♦ EDITORIAL



2010 is beginning to shape up an exciting year for all of us in Global FM. I thought I would take this early opportunity to give everyone an update in what we can expect and inform you of two new sponsors that have come on board to support us in promoting the strategic value of FM and advancing of the FM profession.

I hope you will find this quick update useful and please circulate this Newsletter to as wide an audience as possible.

With kind regards,

Steve Gladwin
Global FM Chairman

◆ LATEST NEWS

GLOBAL FM SPONSORSHIP CAMPAIGN 2010

I am delighted to announce that *Qube Global Software* has taken the yearly sponsorship package that includes being our headline sponsor for World FM Day.



After last year's success, World FM Day will be celebrated this year on 24th June. Further details will be issued soon from Andrew McEwan (FMA Australia) and the World FM Day Task Force and I am confident that World FM Day will become a permanent event in the FM International calendar.

◆ QUBE GLOBAL SOFTWARE HEADLINE SPONSOR FOR WORLD FM DAY

The first choice for property and facilities management software



Qube Global Software is one of the world's leading suppliers of property and facilities management software and has been providing solutions to its customers for over 30 years. With a global network of offices and customers, we can provide service and support both locally and internationally. Our solutions have established a reputation for quality and breadth of functionality and can be delivered on a wide variety of technology platforms and databases.

◆ LATEST NEWS

It is with equal pleasure that I wish to inform you that *ISS* has also come on board as another yearly sponsor and is our proud headline sponsor of the new Global FM Awards for Excellence in Facilities Management to be announced later in the year on World FM Day.

◆ ISS – A WORLD OF SERVICE HEADLINE SPONSOR FOR THE AWARDS FOR EXCELLENCE IN FM



ISS is Europe's largest commercial provider of cleaning services and one of the world's largest commercial providers of facility services, operating in over 50 countries in Europe, the Americas and Asia/Pacific.

Through an in-depth understanding of the service provisions and outsourcing trends and developments in our target markets ISS has developed its organisational structure around the ability to offer bundled services and to integrate and manage the provision of services at our customers' premises.

Teena Shouse (IFMA) has been working hard with her team and has been busy get the judges in place for what will be a stunning new initiative.

A brochure with detailed information on the rules and procedures and the timeline of this event is already available on the [website](#).

◆ LATEST NEWS

A judging panel has been set-up to evaluate the Award submissions. It is composed of one representative of each Global FM Member:

ABRAFAC: Francisco Abrantes

ARSEG: Nicolas Henry-Lepaute

BIFM: Ian Murray

FM-ARENA: Alexander Möser

FMA Australia: Andrew McEwan

HFMS: Jozsef Czerny

IFMA: Gary Broersma

SAFMA: Cliff Hocking


We are now seeking a third sponsor to take the headline sponsorship for our International Workshops and if you know of an organisation who might be interested please contact Dani Kolb at Global FM's headquarter in Brussels who will be delighted to make contact.


Both our sponsors have taken a keen interest in our third initiative for 2010, our International Workshops to be held alongside both the BIFM Conference in London this April and at World Workplace in Atlanta in October. This year we have chosen the contemporary topic of "Working across Boundaries – The FM Challenge in an Advancing World". The first one will be on the first day of the BIFM Annual Conference, Tuesday 13th April at 14:00 hours.


Details of the second workshop in Atlanta will be announced later in the year.


◆ UPCOMING EVENTS

Make sure you keep abreast of all our members events by checking the Global FM website for the latest information.


 ARSEG has a major conference and exhibition, 16th to 18th March in the Paris Expo, Porte de Versailles

 BIFM is having its annual conference from 13th to 14th April 2010 in London, UK
ADVANCING OUR PROFESSION

 FMA Australia is holding its annual conference, Ideaction, in Perth this year in May between 12th and 14th
FACILITY MANAGEMENT ASSOCIATION OF AUSTRALIA

 SAFMA has its Annual Conference from 24th to 25th August 2010 in Johannesburg Gauteng South Africa
SOUTH AFRICAN FACILITIES MANAGEMENT ASSOCIATION

 IFMA's World Workplace 2010 Conference & Expo will take place in Atlanta, GA USA from 27th to 29th October
International Facility Management Association

 Another important date for your diary is the Global FM Annual General Meeting (AGM), which will be held in Atlanta just before World Workplace 2010 and is planned for Monday 25th October.

I am looking forward to seeing as many of our members there and of course handing over the chair to my successor, Teena Shouse, CFM, IFMA Fellow, Sr. FM Consultant, Facility Engineering Associates, P.C..

◆ GLOBAL FM RESOURCE CENTER

If you have not managed to catch up with another important initiative, have a look at the Global FM Resource Center on our website. In order to populate it, we recently called for content on the topic of **Risk Management**



Within the past months the world has been immersed with news on the slow economic recovery, the catastrophic earthquake which paralyzed Haiti, and stories of companies/individuals that are trying to recuperate their public images after scandals and recalls.

Whether it is reputation management, disaster preparedness/recovery or financial management, preparation is key and being armed with the right resources before, during and after a disaster is vital to minimize negative effects.

For this reason, we are calling the FM community to share its resources and expertise on the topic of risk management. We are looking for any articles, whitepapers and research reports on the topic to add to the Global FM Resource Center.

Please send your documents for consideration to globalfm@kelleneurope.com

**For more informations on Global FM Events and Activities, please contact the
Global FM Secretariat:**

Dani Kolb
Global Facilities Management Association
Avenue Jules Bordet 142
1140 Brussels, Belgium
Tel. +32 2 761 16 48
Fax. +32 2 761 16 99
Email: globalfm@kelleneurope.com
Web: www.globalfm.org

Issued by Global FM - February 2010